



Reduction in Pharmacy Lost Charges Using Barcoded Syringe Labels

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Epic UGM '19

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2 Hospitals and 1 Outpatient Surgical Center

- Clements University Hospital
 - 460 Beds
 - 27 operating rooms
 - 11 off service anesthesia sites
- Zale Lipshy University Hospital
 - 148 Beds
 - 11 operating rooms
 - 4 off service anesthesia sites
- UTSW Outpatient Surgical Center
 - 8 operating rooms
 - 4 off service anesthesia sites

33,000 anesthetics per year across the system





The Problem

Anesthesia doesn't properly document all medication administration

OR hardware
setup

BD Pyxis ES

Tangent and Cybernet
computers

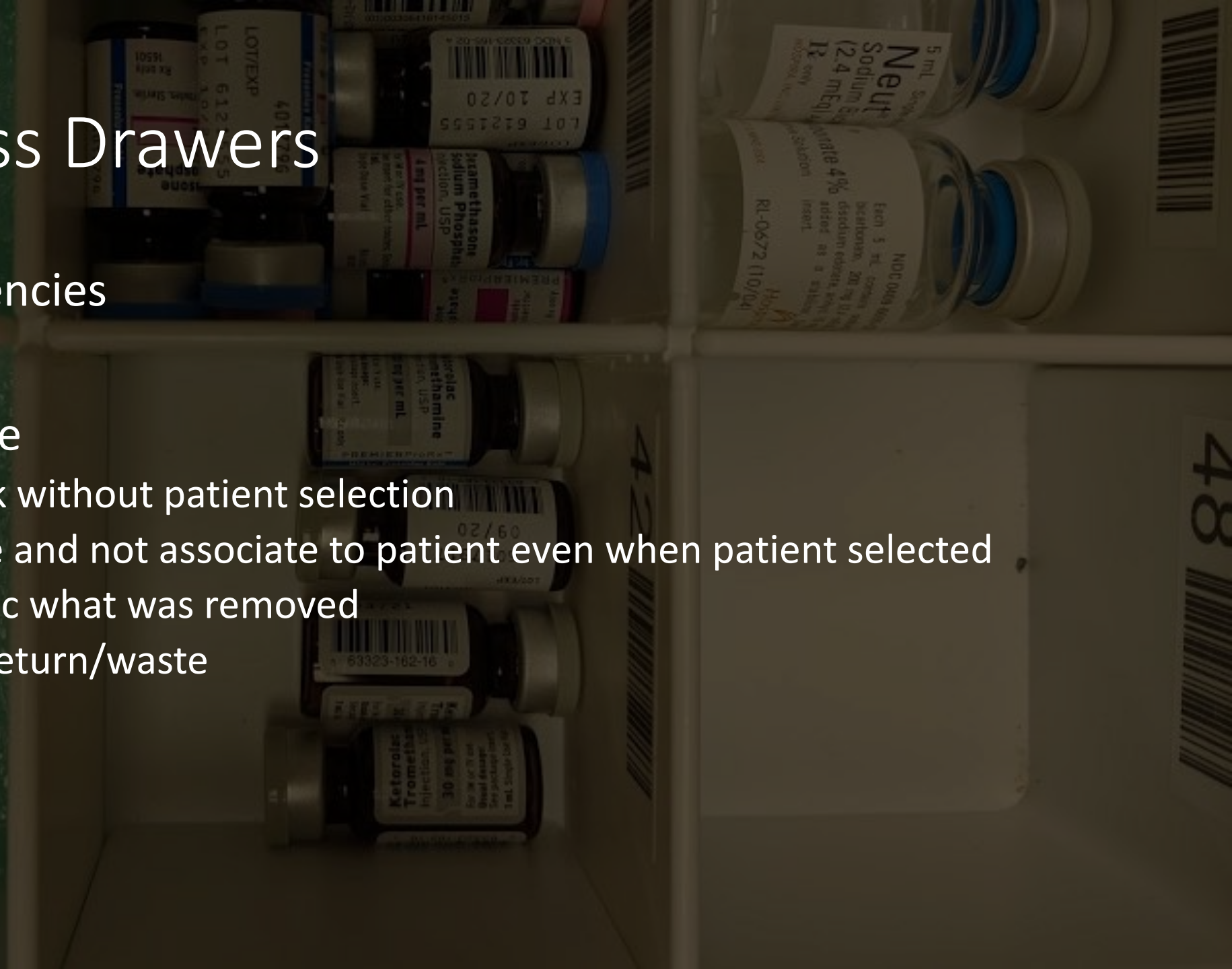
Vigilant Labels printer

Open Access Drawers

Helpful in emergencies

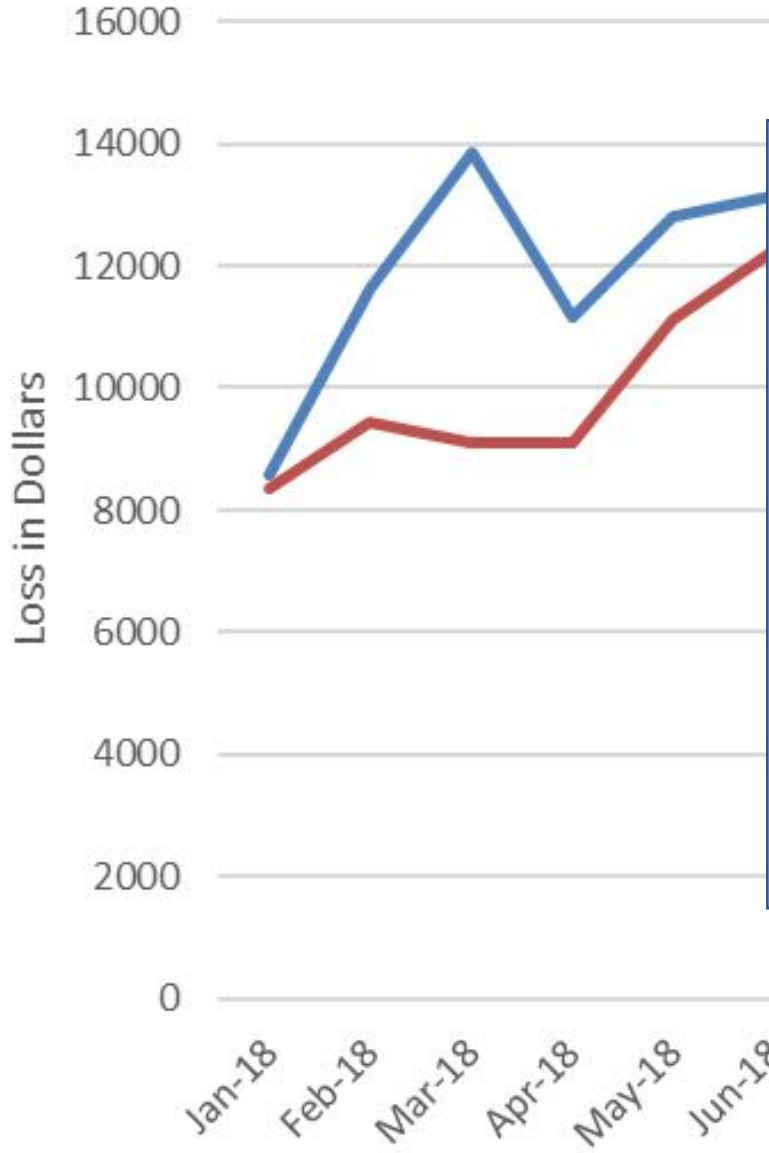
Drawbacks include

- Drawers unlock without patient selection
- Easy to remove and not associate to patient even when patient selected
- Doesn't tell Epic what was removed
- Easy to fail to return/waste





Hospital Pharmacy Loss by Month



This hospital has ORs on the **2nd floor (blue line)** and on the **3rd floor (red line)**. It tracks its anesthesia drug losses on each floor monthly.

	Jan	Feb	Mar	Apr	May	June
2 nd floor (blue)	\$8.3k	\$11.3k	\$14k	\$11.4k	\$12.8k	\$13k
3 rd floor (red)	\$8.2k	\$9.3k	\$9k	\$9k	\$11.2k	\$12.1k
TOTAL LOSS	\$16.5k	\$20.6k	\$23k	\$20.4k	\$24k	\$25.1k

AVERAGE LOSS \$21.6k monthly with increasing trend!

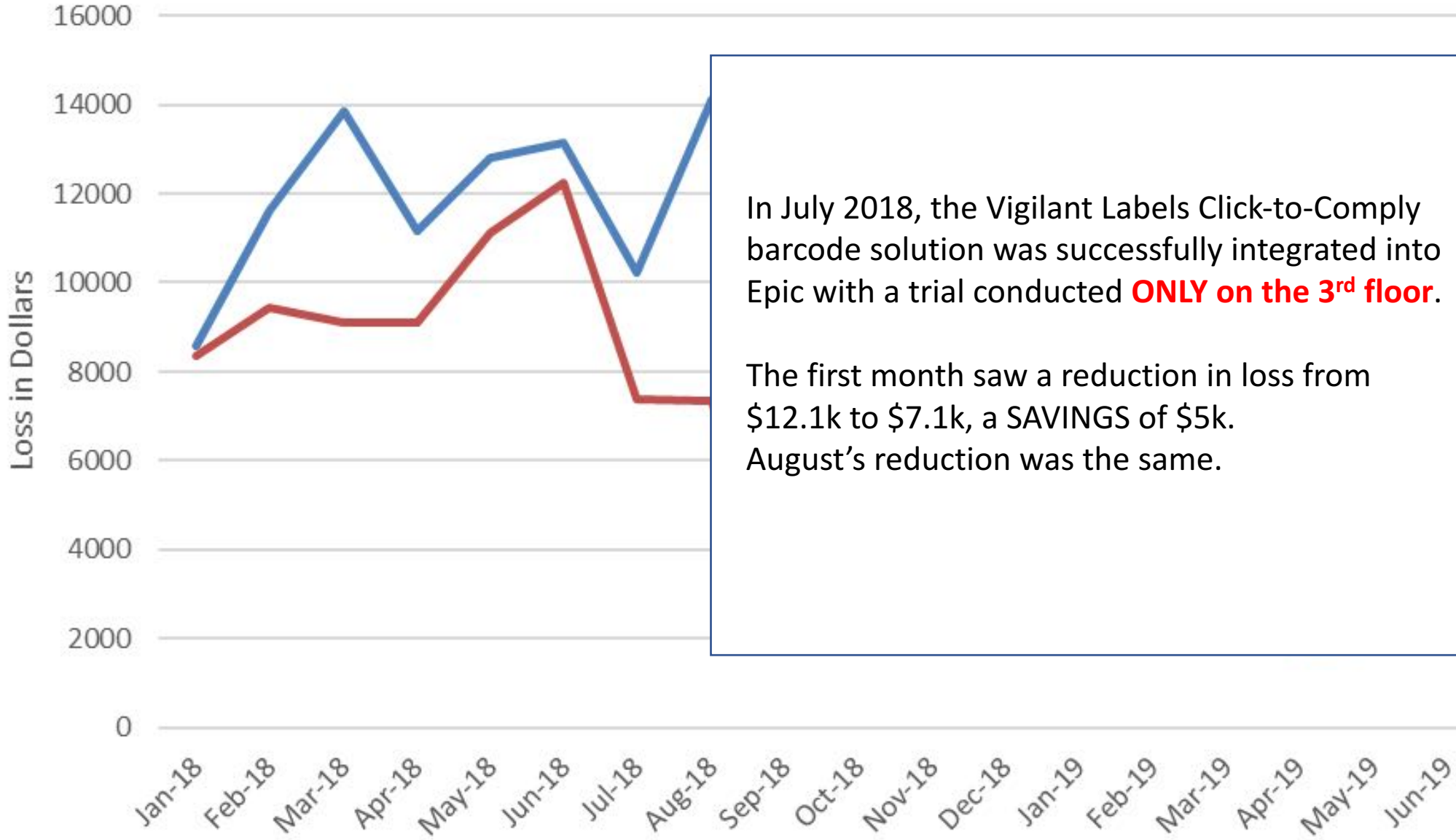
Values

- Sum of 2Cost
- Sum of 3Cost

Sum of 2Cost

Sum of 3Cost

Hospital Pharmacy Loss by Month



In July 2018, the Vigilant Labels Click-to-Comply barcode solution was successfully integrated into Epic with a trial conducted **ONLY on the 3rd floor**.

The first month saw a reduction in loss from \$12.1k to \$7.1k, a SAVINGS of \$5k. August's reduction was the same.

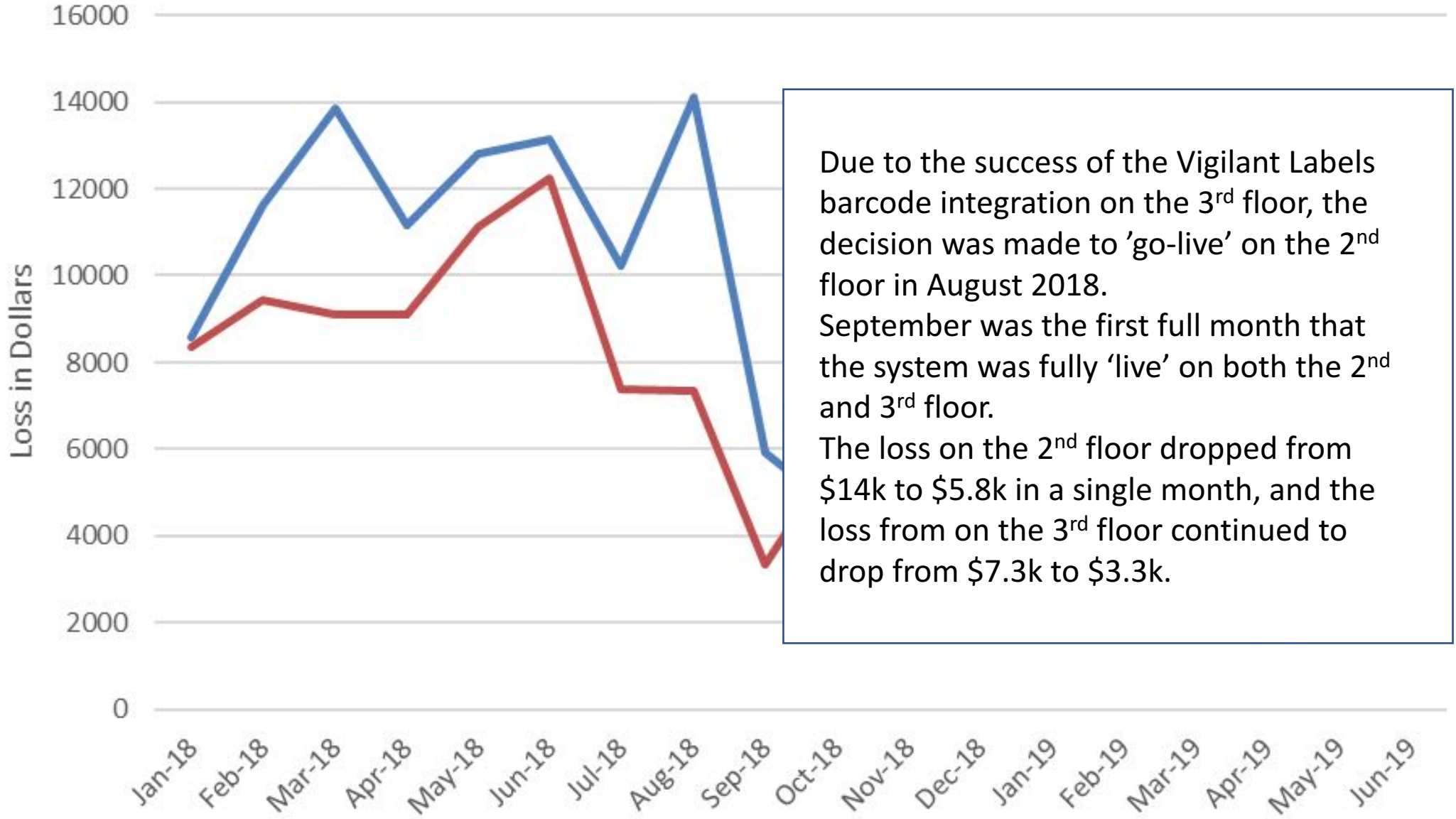
Values

- Sum of 2Cost
- Sum of 3Cost

Sum of 2Cost Sum of 3Cost



Hospital Pharmacy Loss by Month



Due to the success of the Vigilant Labels barcode integration on the 3rd floor, the decision was made to 'go-live' on the 2nd floor in August 2018. September was the first full month that the system was fully 'live' on both the 2nd and 3rd floor. The loss on the 2nd floor dropped from \$14k to \$5.8k in a single month, and the loss from on the 3rd floor continued to drop from \$7.3k to \$3.3k.

Values

- Sum of 2Cost
- Sum of 3Cost

Sum of 2Cost

Sum of 3Cost

Hospital Pharmacy Loss by Month



Make Scanning Easy

NDC is a horrible standard

- Too many “or” statements
 - 12345-678-90≠1234-5678-90
- No standardization of “what is this” component
 - 1234-5678-90≠4321-5678-90
- Clinicians rarely see the difference

ERX is just plain better

- No duplications
- Shorter
- Only backend change if pharma vendor changes
- Can print complete label sheet at once

Make Scanning Easy

Sent ERX code to printer vendor

After trial and error

- 2 barcodes vertically on left
- Faster time to successful scan



Make Scanning Easy

Mounted scanners

Touchless workflow

- Motion detection enabled
 - “Grocery Store” mode
- Successful scanning at height of just above keyboard

